

# CLTD

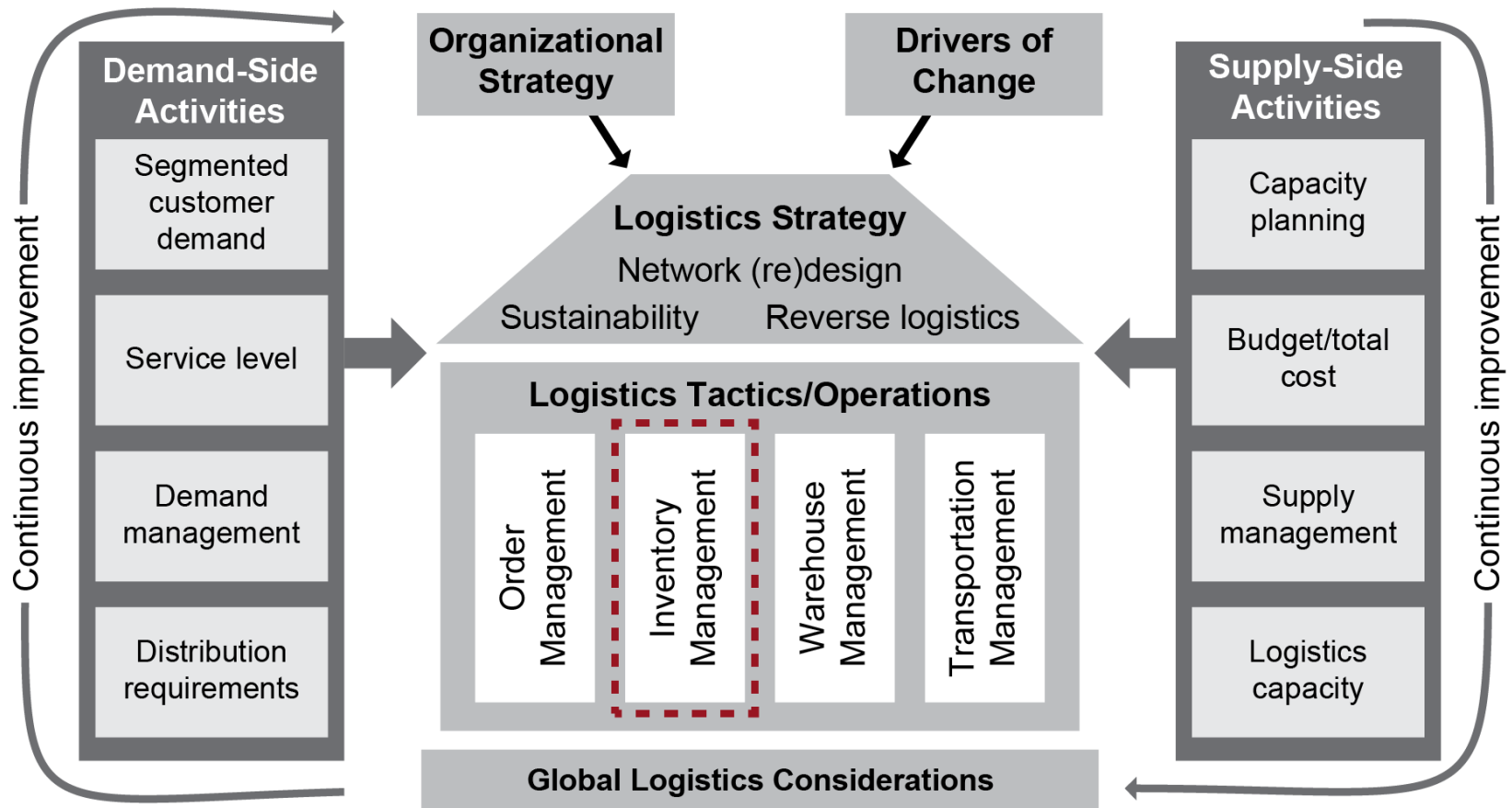
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## MODULE 6: INVENTORY MANAGEMENT



# Module 6: Inventory Management

## Module 6 Overview



# CLTD

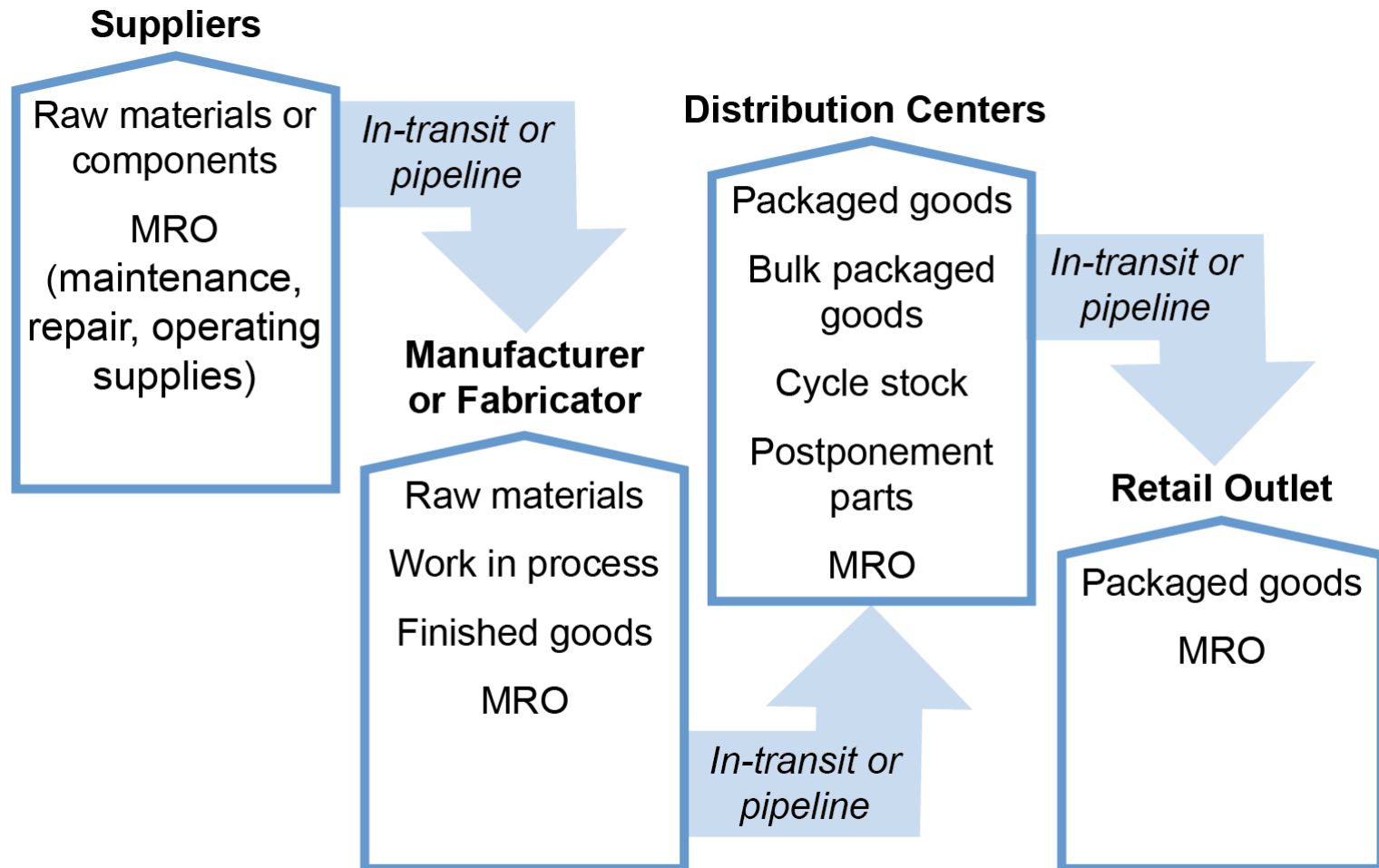
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## MODULE 6, SECTION A: INVENTORY MANAGEMENT IN LOGISTICS



# Topic 1: Role of Inventory

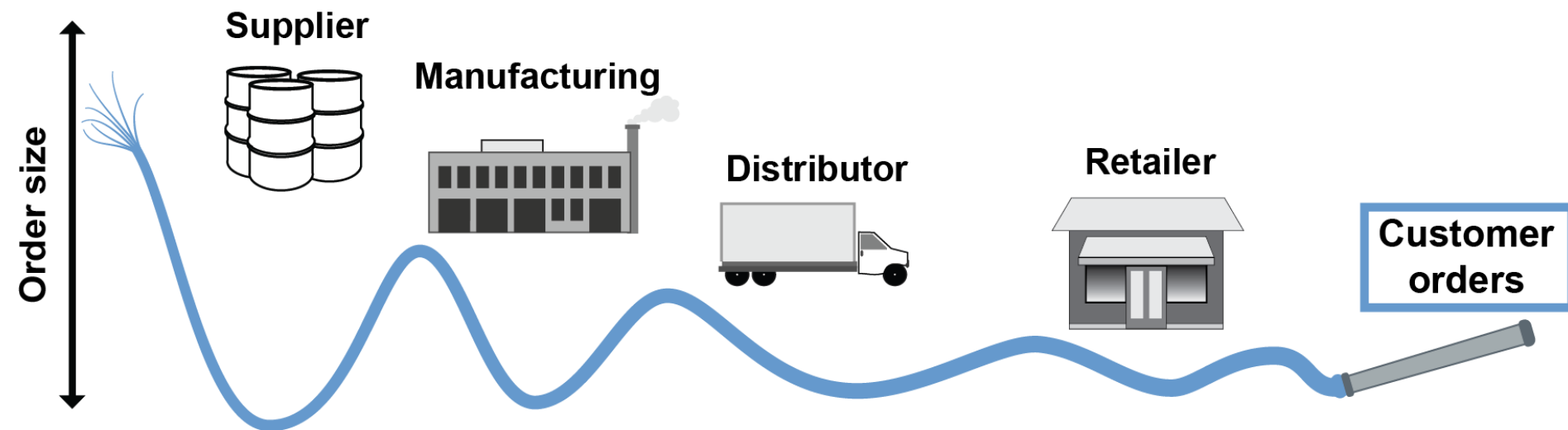
## Inventory in the Supply Chain



# Topic 1: Role of Inventory

## Bullwhip Effect

- Caused by repeated upstream communication and downstream logistics delays
- Primarily impacts make-to-stock environments



# Topic 1: Role of Inventory

## Stakeholder Perceptions of Inventory

### Business leaders

Cost that may limit investments in new opportunities and growth.

### Financial managers

Keep value of inventory low as it affects business financials.

### Operations managers

Inventory is key to output; when low performance drops.

### Sales and marketing

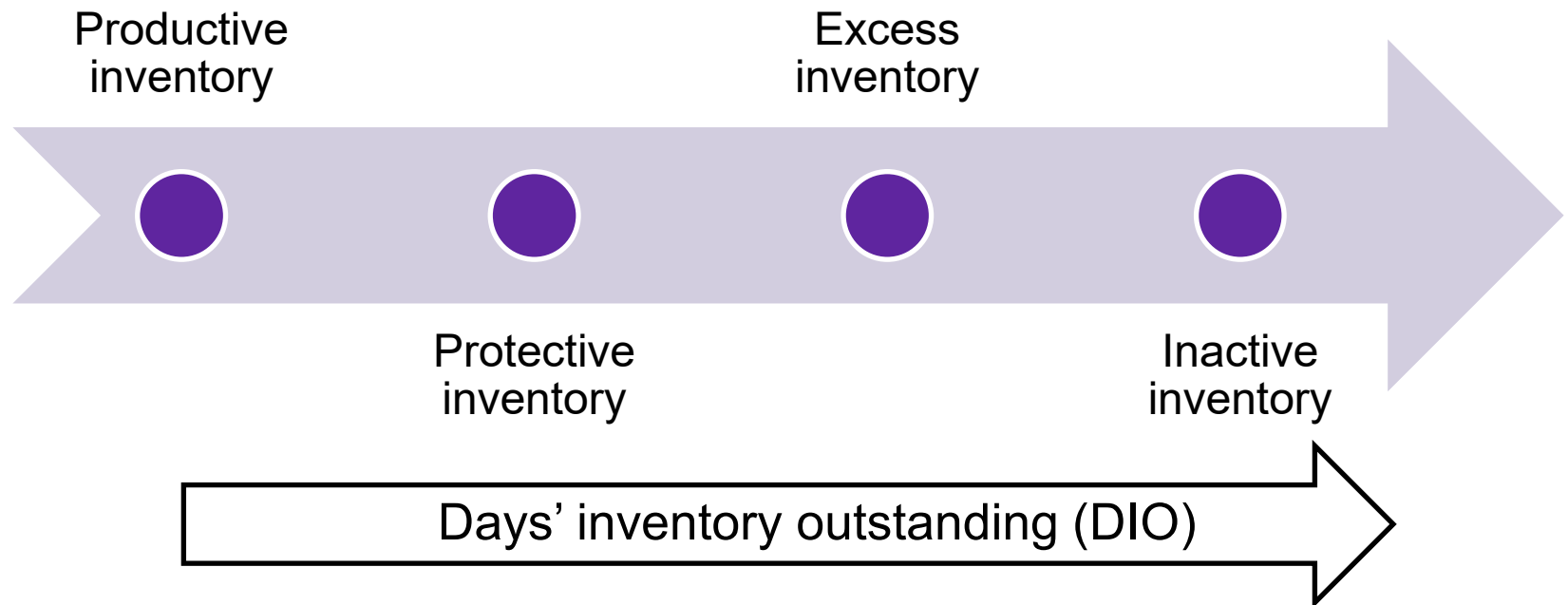
Enough inventory to satisfy demand.

### Consumers

Right product in the right amount at the right time.

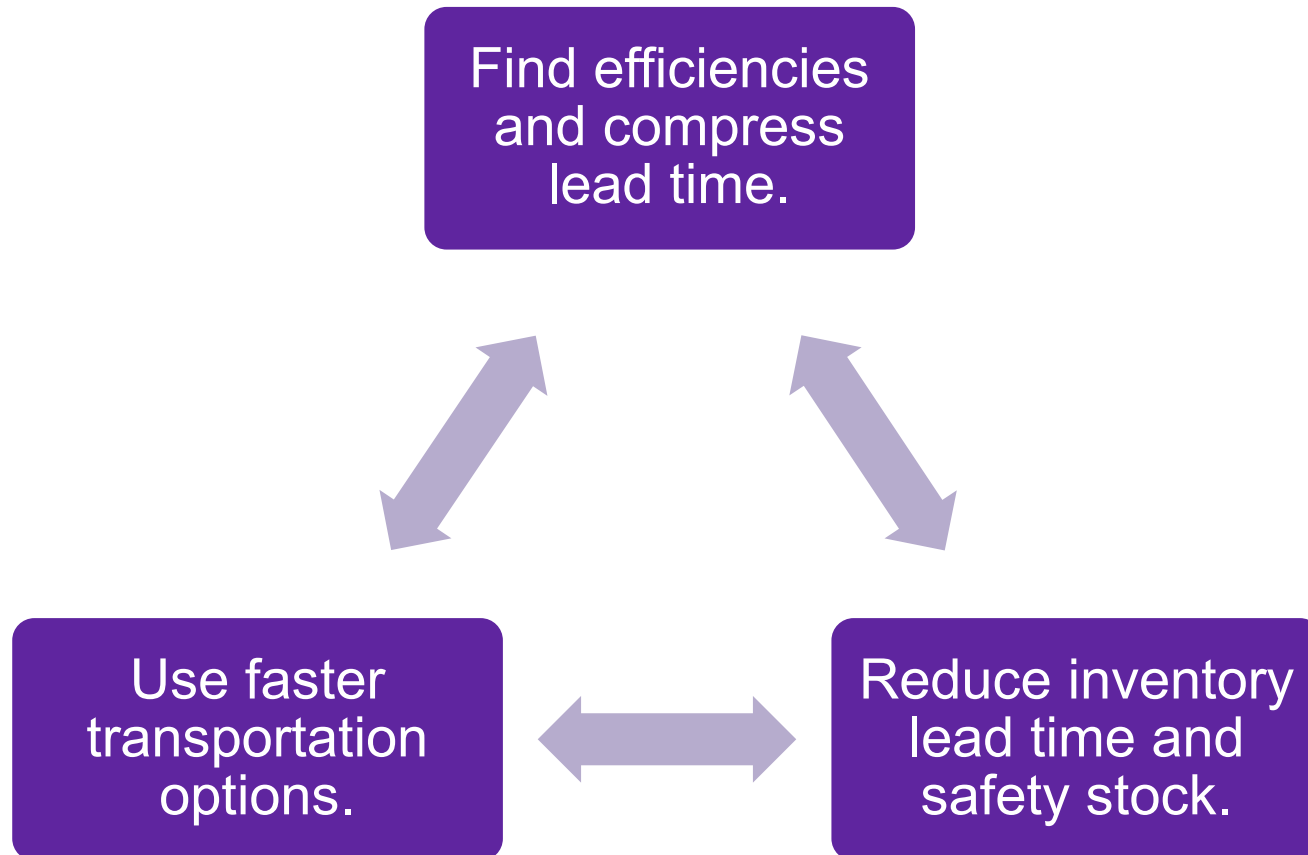
# Topic 1: Role of Inventory

## Inventory and Time



# Topic 1: Role of Inventory

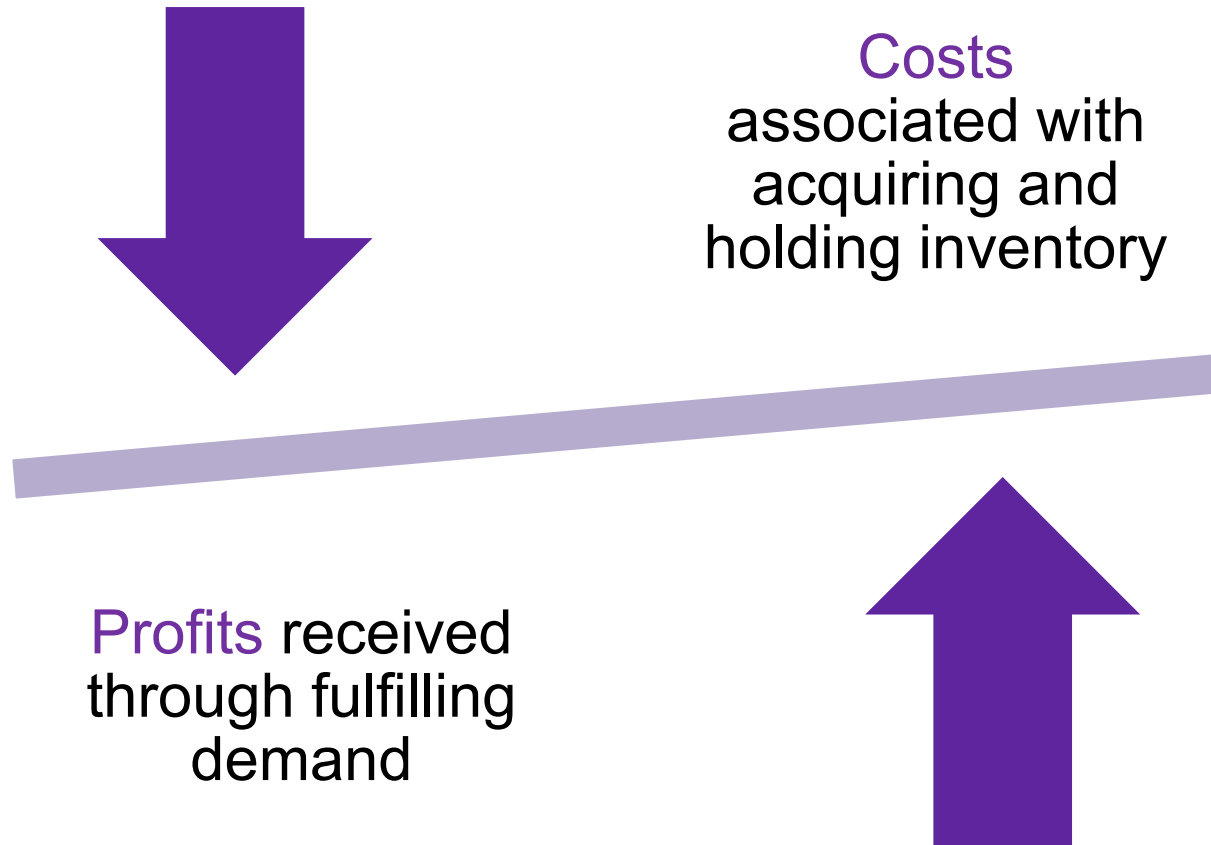
## Faster Inventory Turns Means Less Cash Investment





# Topic 2: Functions of Inventory

## Demand Fulfillment

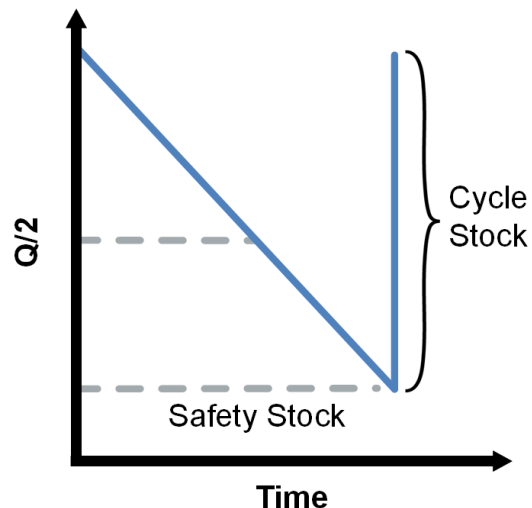


# Topic 2: Functions of Inventory

## Cycle and Pipeline Stock

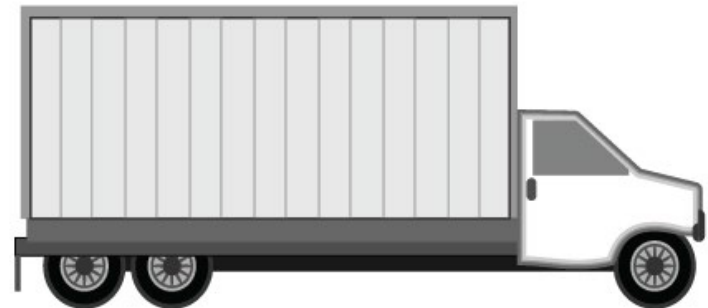
### Cycle stock

- Amount of inventory required to satisfy normal demand

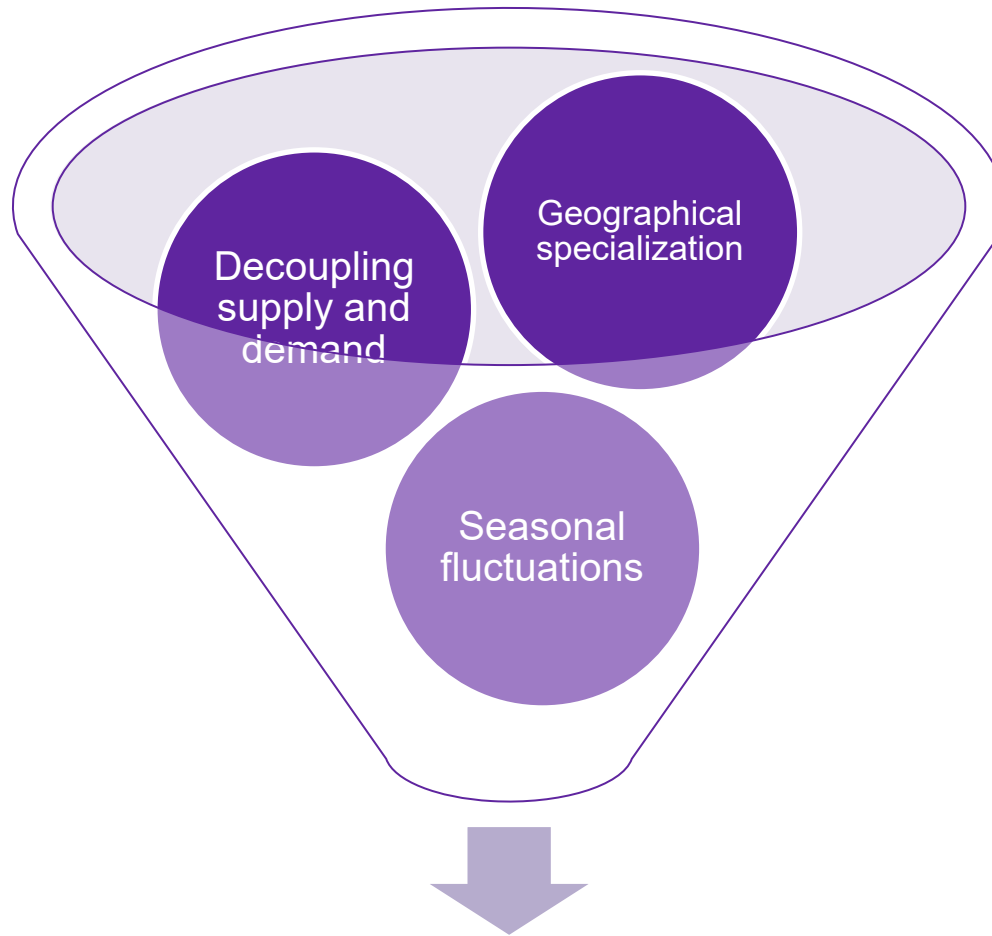


### Pipeline stock

- Amount of inventory in the transportation network and distribution system



# Topic 2: Functions of Inventory



Fluctuations in supply and demand

# Topic 2: Functions of Inventory

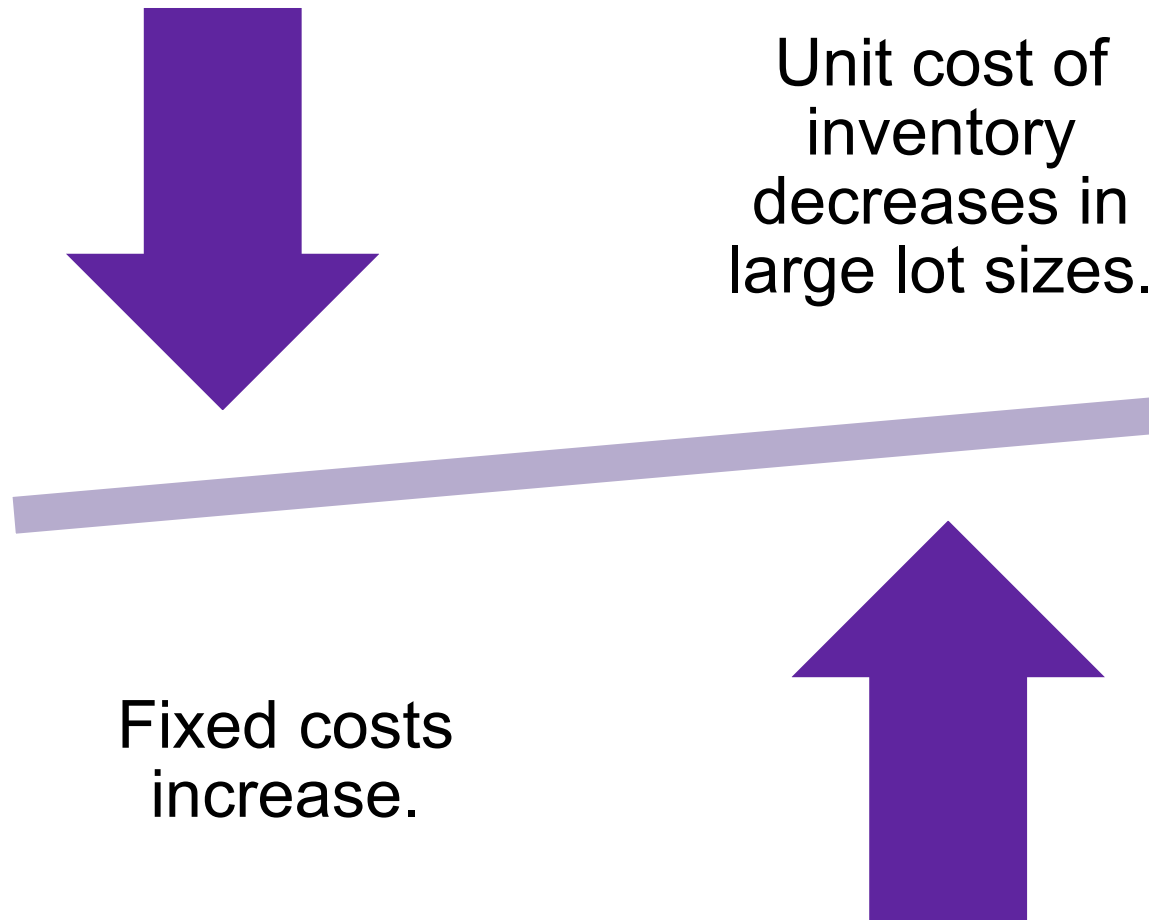
## Safety Stock and Hedge Inventory

Hedge inventory is used to buffer against events that may not happen.



# Topic 2: Functions of Inventory

## Economies of Scale



# Topic 3: Inventory Costs

## Inventory Costs

Acquisition Costs	Carrying Costs	Stockout Costs
<ul style="list-style-type: none"><li>• Unit cost<ul style="list-style-type: none"><li>— Overhead costs</li></ul></li><li>• Ordering cost<ul style="list-style-type: none"><li>— Setup costs</li></ul></li><li>• Handling cost</li></ul>	<ul style="list-style-type: none"><li>• Capital cost</li><li>• Storage</li><li>• Insurance</li><li>• Taxes</li><li>• In-transit cost</li></ul>	<ul style="list-style-type: none"><li>• Immediate loss of revenue</li><li>• Damaged customer relations</li><li>• Damaged business reputation</li><li>• Lost future revenue</li></ul>

# Topic 3: Inventory Costs

## Acquisition Costs

Unit cost

- Material
- Labor to produce items
- Overhead
- Packaging
- Inbound transportation

Ordering costs

- Setup costs (calibration, downtime)

Handling costs

- Share of capital costs, labor, packaging for transportation

# Topic 3: Inventory Costs

## Carrying Costs



“The cost of holding inventory, usually defined as a percentage of the dollar value of inventory per unit of time (generally one year).”



# Topic 3: Inventory Costs

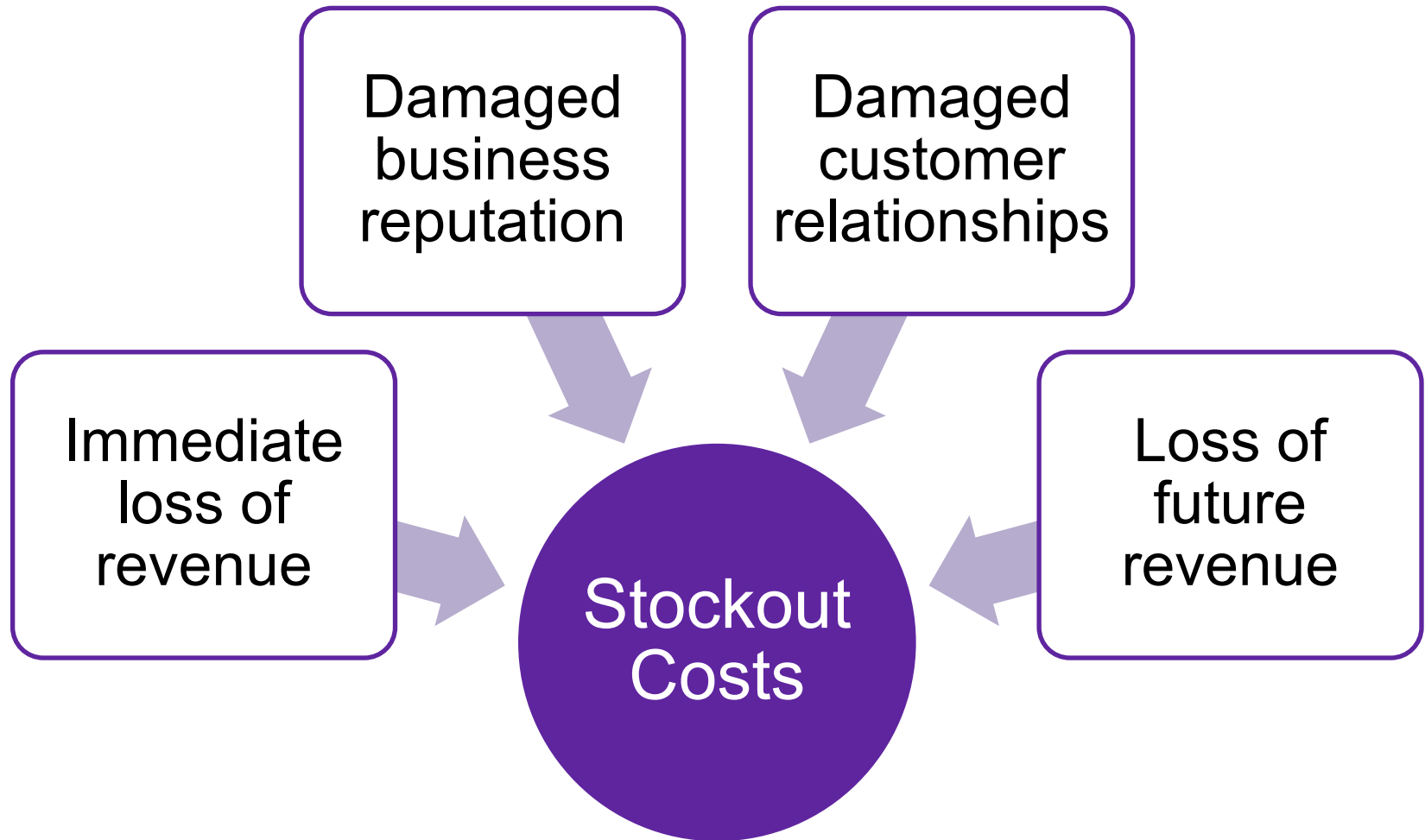
## Calculating Carrying Cost

- Carrying cost is indicated as a percentage of the value of inventory.



# Topic 3: Inventory Costs

## Stockout Costs



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## MODULE 6, SECTION B: INVENTORY CONTROL, STRATEGY, AND POLICY

# Topic 1: Determining When and How Much to Order

## Demand Types

### Independent demand

- Fixed order quantity
- Fixed order period

### Dependent demand

- Components
- Kits

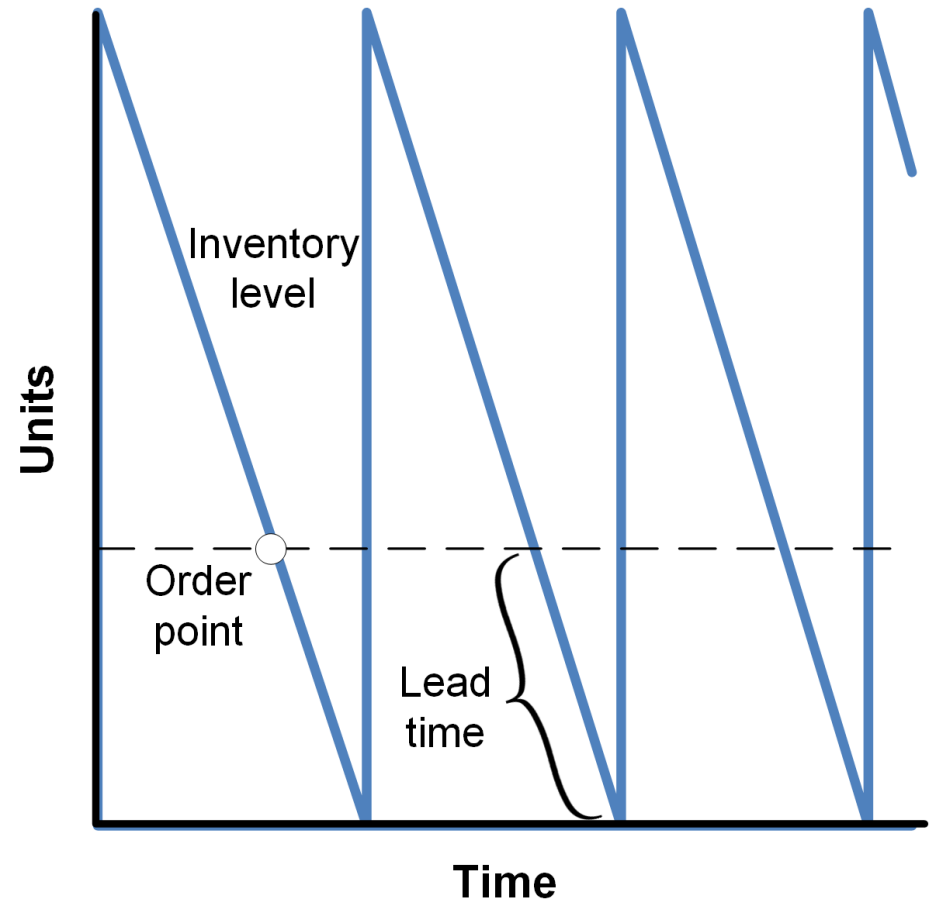
### Dual demand

- Service
- Components

# Topic 1: Determining When and How Much to Order

## Fixed Order Quantity

- Uses an order point to trigger replenishment.
- Quantity of order remains the same.
- Time between orders (order period) may vary.



# Topic 1: Determining When and How Much to Order

## Order Point

### Demand:

- Historical data
- Forecasts
- Analysis of current trends

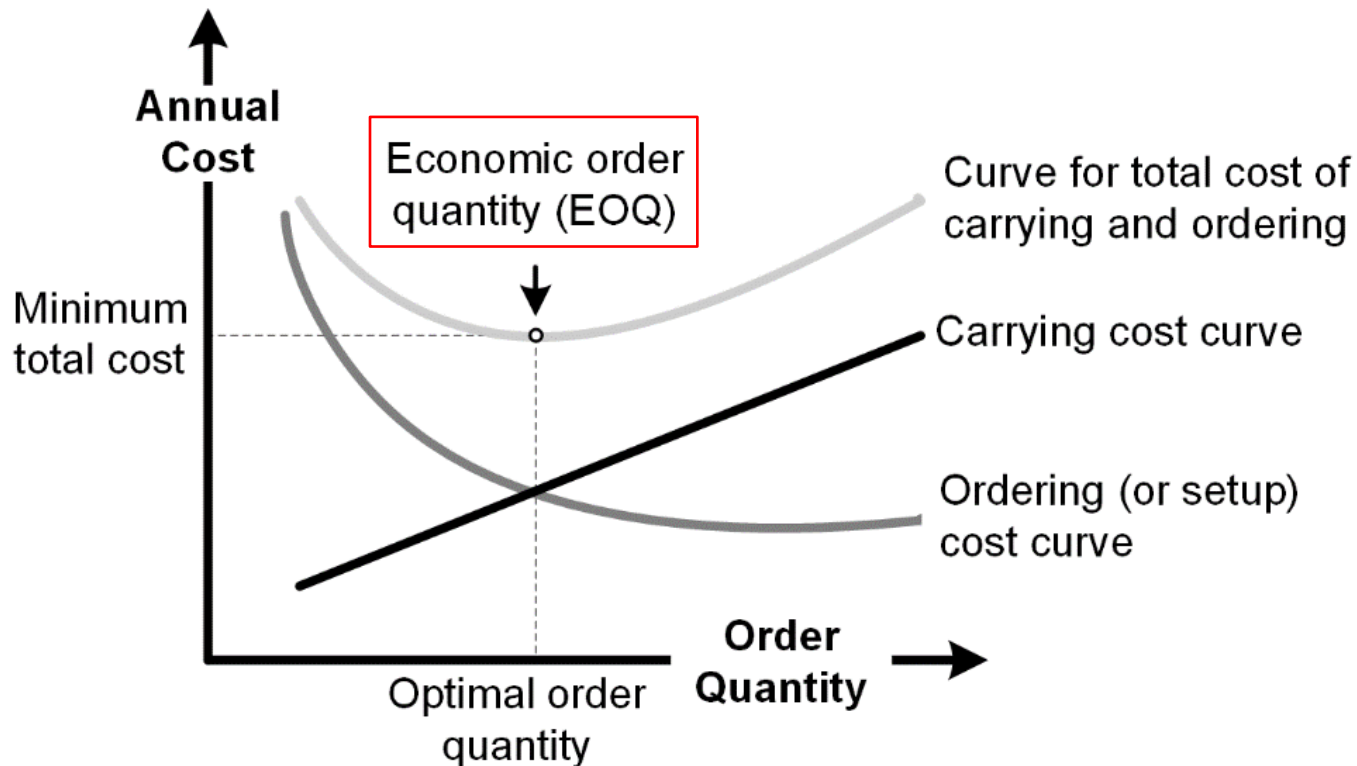
### Lead time:

- Inventory review
- Prepare and submit orders
- Supplier reviews and processes
- Transit time
- Receipt, check, and stock

$$\text{Order Point} = \text{Anticipated Demand (D)} \times \text{Lead Time (L)}$$

# Topic 1: Determining When and How Much to Order

## Economic Order Quantity (EOQ)



$$EOQ = \sqrt{\frac{2AS}{IC}}$$

where:

A = Annual usage in units

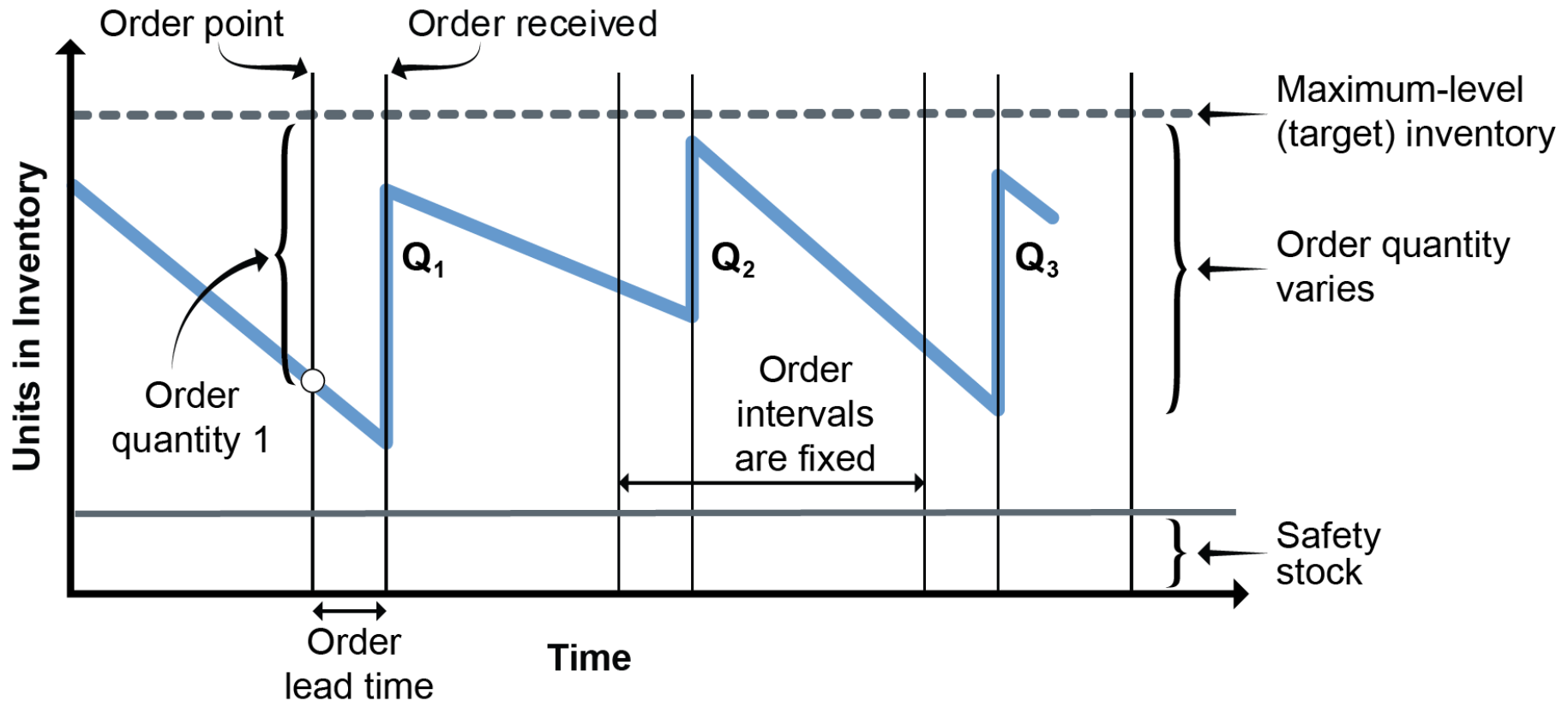
S = Ordering (or setup) costs in a currency amount

I = Annual carrying cost

C = Unit cost

# Topic 1: Determining When and How Much to Order

## Fixed Order Period



Source: APICS Certified Supply Chain Professional Learning System, Version 4.0



# Topic 1: Determining When and How Much to Order

## Min-Max Systems

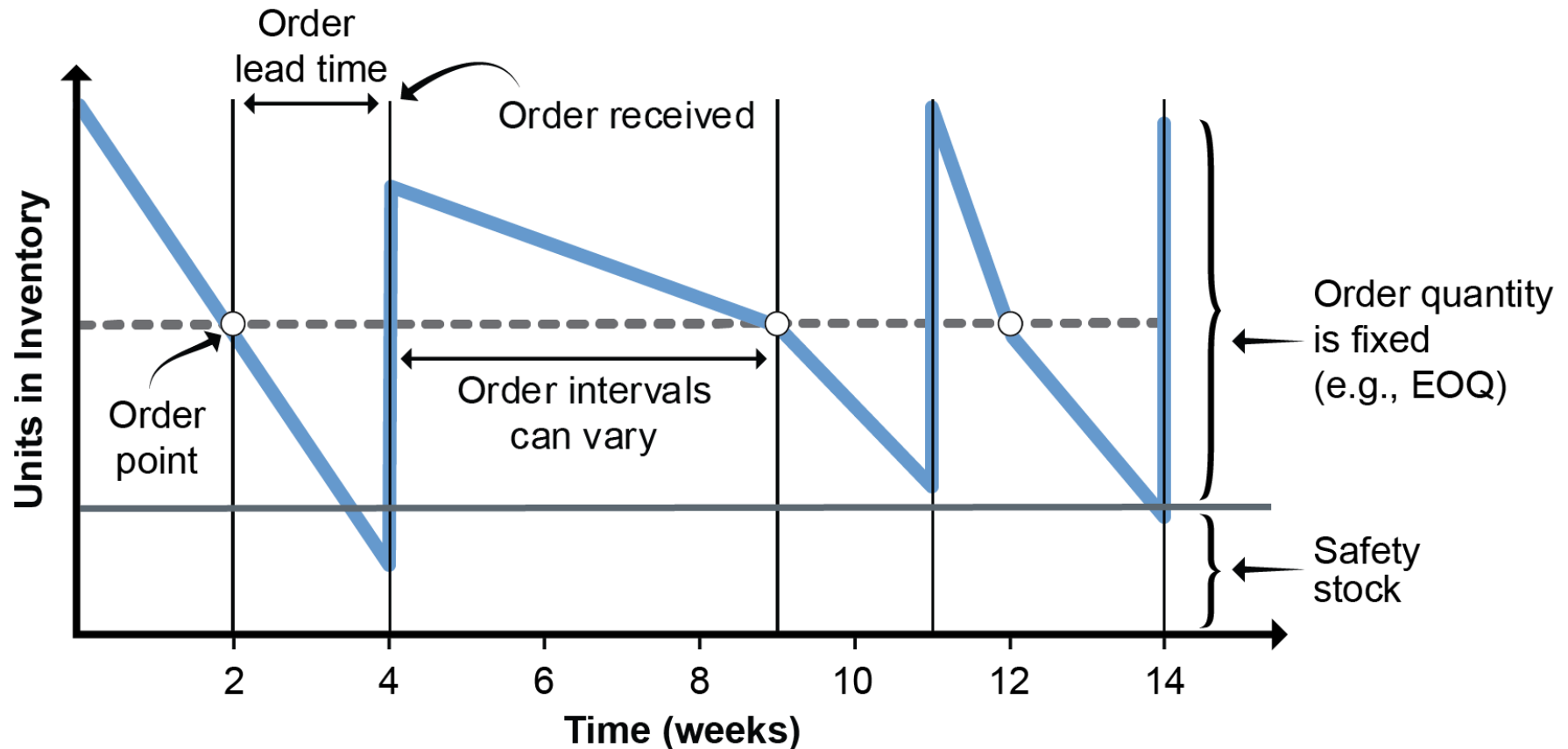
- Type of order point replenishment system
  - Hybrid approach to inventory control
  - Variable order quantity
- 
- Minimum (min) is the order point.
  - Maximum (max) is the “order up to” inventory target level.

# Topic 1: Determining When and How Much to Order

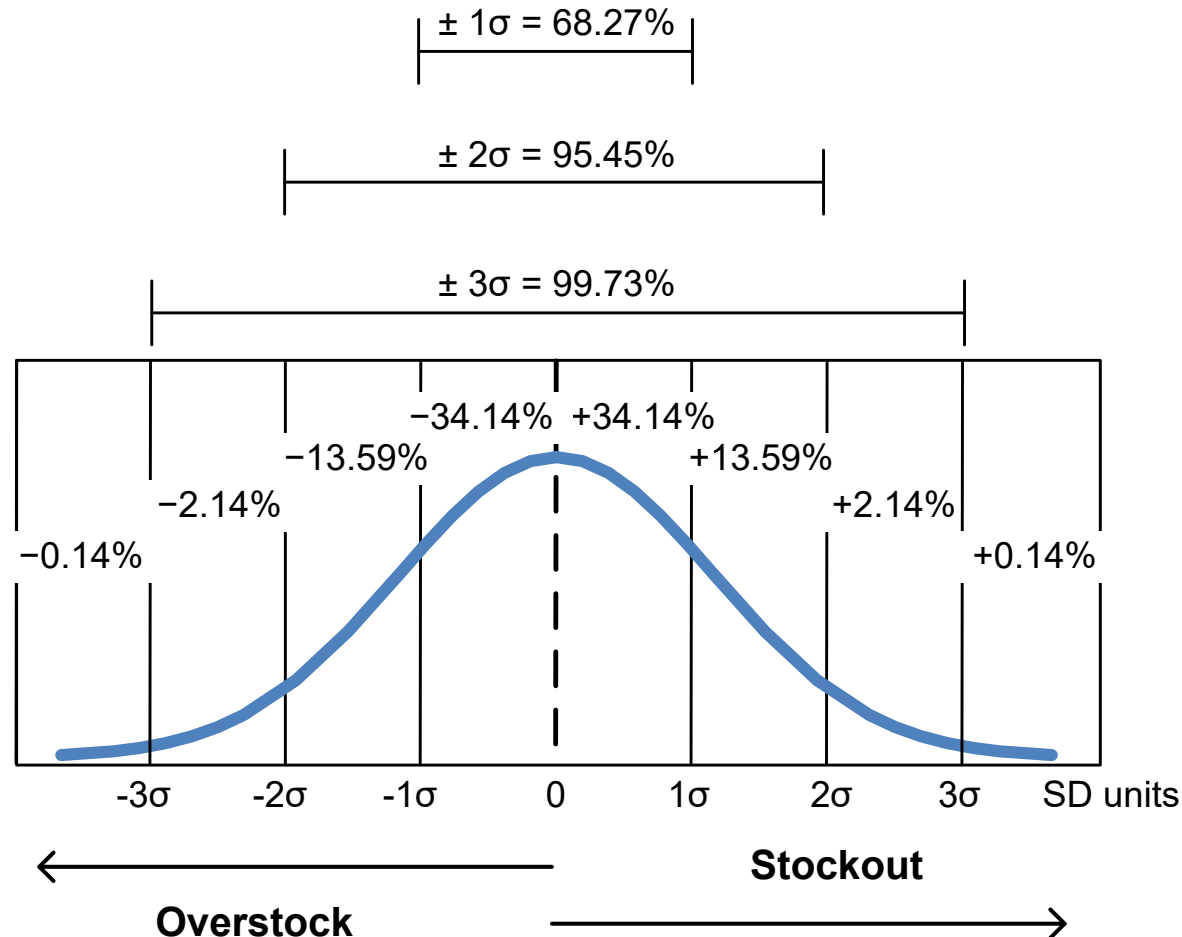
## Just in Time (JIT)

- Aims at reducing waste
- Works to reduce uncertainty of what to produce or what and how much to order

### Effect of Uncertainty on Reorder Frequency



## Standard Deviations in a Normal Distribution



## Topic 2: Managing Exceptions, Anomalies, Constraints, and Conditions of Uncertainty

### Calculating Standard Deviation in Units

Week	Forecast	Actual	Absolute Deviation	Actual – Mean	(Actual – Mean) Squared
1	1,000	1,100	100	24	576
2	1,000	950	50	–126	15,876
3	1,000	1,150	150	74	5,476
4	1,000	1,400	400	324	104,976
5	1,000	1,000	0	–76	5,776
6	1,000	900	100	–176	30,976
7	1,000	920	80	–156	24,336
8	1,000	1,300	300	224	50,176
9	1,000	990	10	–86	7,396
10	1,000	1,050	50	–26	676
Sum		10,760	1,240		246,240
Mean		1,076			
Sum of (Actual – Mean) <sup>2</sup> /n – 1					27,360
Standard deviation (square root of line above)					165.4

n = 10-week period

\*If using a sample, use n – 1 instead.

### Mean Absolute Deviation

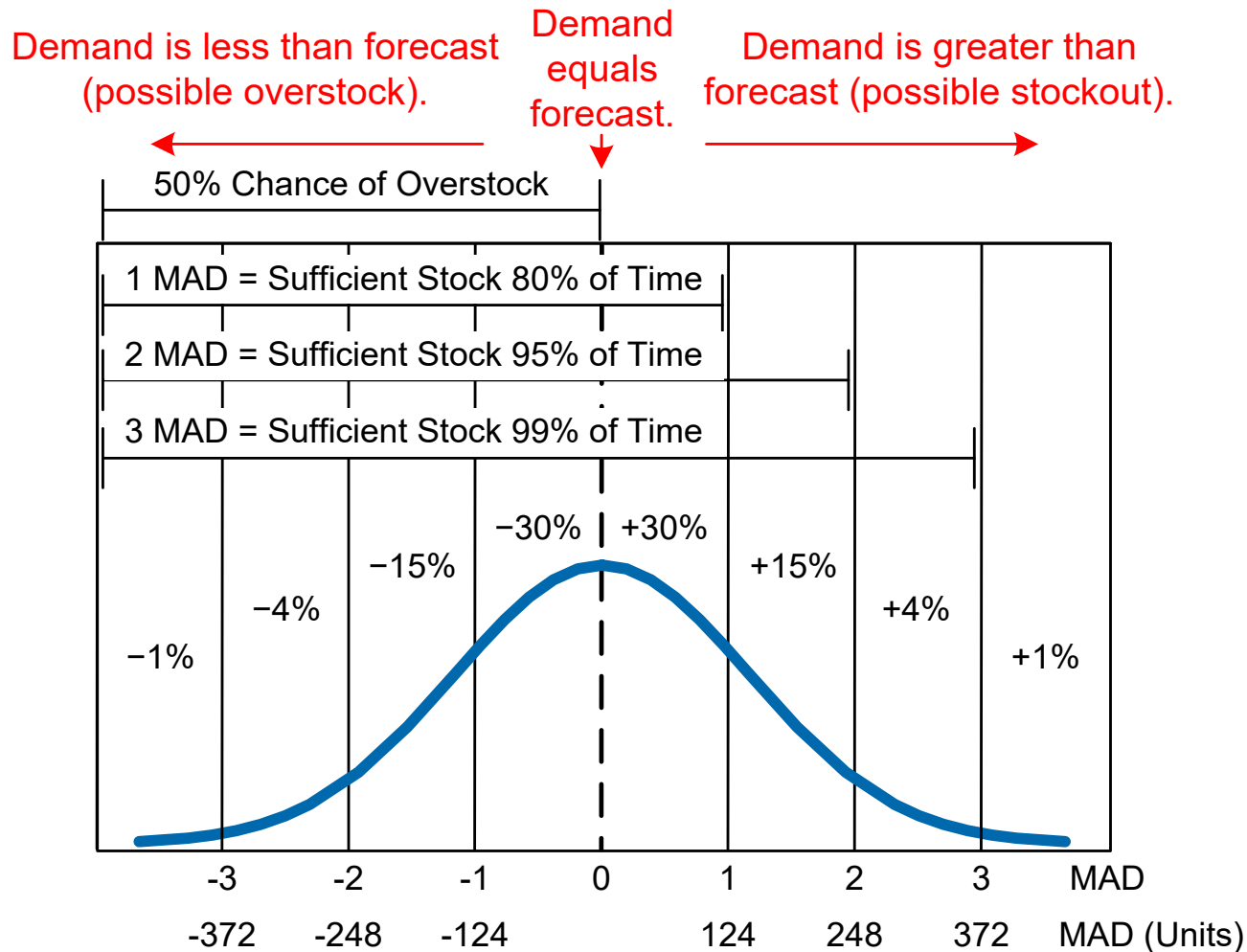
$$MAD = \frac{\sum |A - F|}{n}$$

Where:

- $\sum |A - F|$  = Total of absolute forecast errors for the periods
- $n$  = Number of periods

Week	Forecast	Actual	Absolute Deviation
1	1,000	1,100	100
2	1,000	950	50
3	1,000	1,150	150
4	1,000	1,400	400
5	1,000	1,000	0
6	1,000	900	100
7	1,000	920	80
8	1,000	1,300	300
9	1,000	990	10
10	1,000	1,050	50
Sum			1,240
Mean absolute deviation (sum absolute deviation/ $n$ )			124

## Normal Distribution Curve for MAD



# Calculating Safety Stock from Service Level

Safety Factor Table

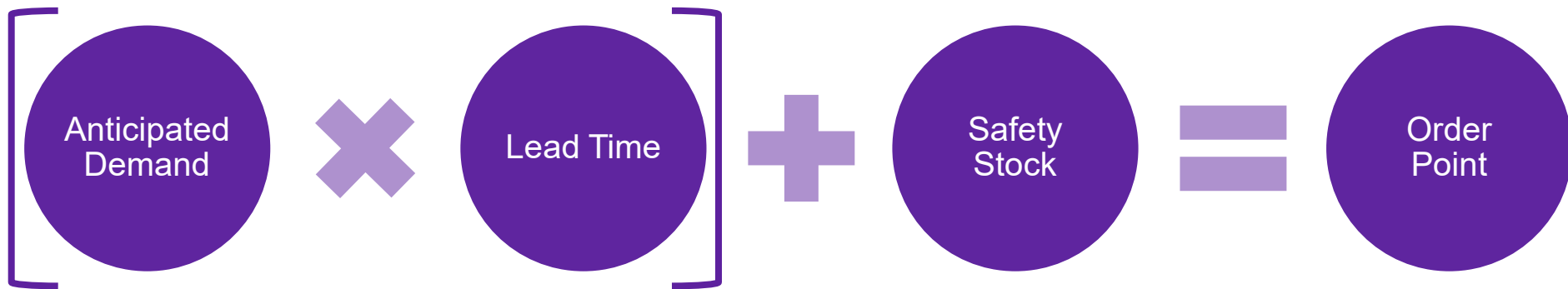
Percentile Customer Service Level	SD Units × Factor Below	MAD Units × Factor Below
85.00	1.04	1.30
89.44	1.25	1.56
90.00	1.28	1.60
93.32	1.50	1.88
95.00	1.65	2.06
97.72	2.00	2.50
98.00	2.05	2.56

For example:

For 90% service level, using SD, the safety stock level should be:  
 $165.4 \times 1.28 = \mathbf{212}$



### Calculating Safety Stock: Order Point



Either standard deviation or MAD may be used, but remember that standard deviation is considered to be more accurate.

### Vendor-Managed Inventory (VMI)

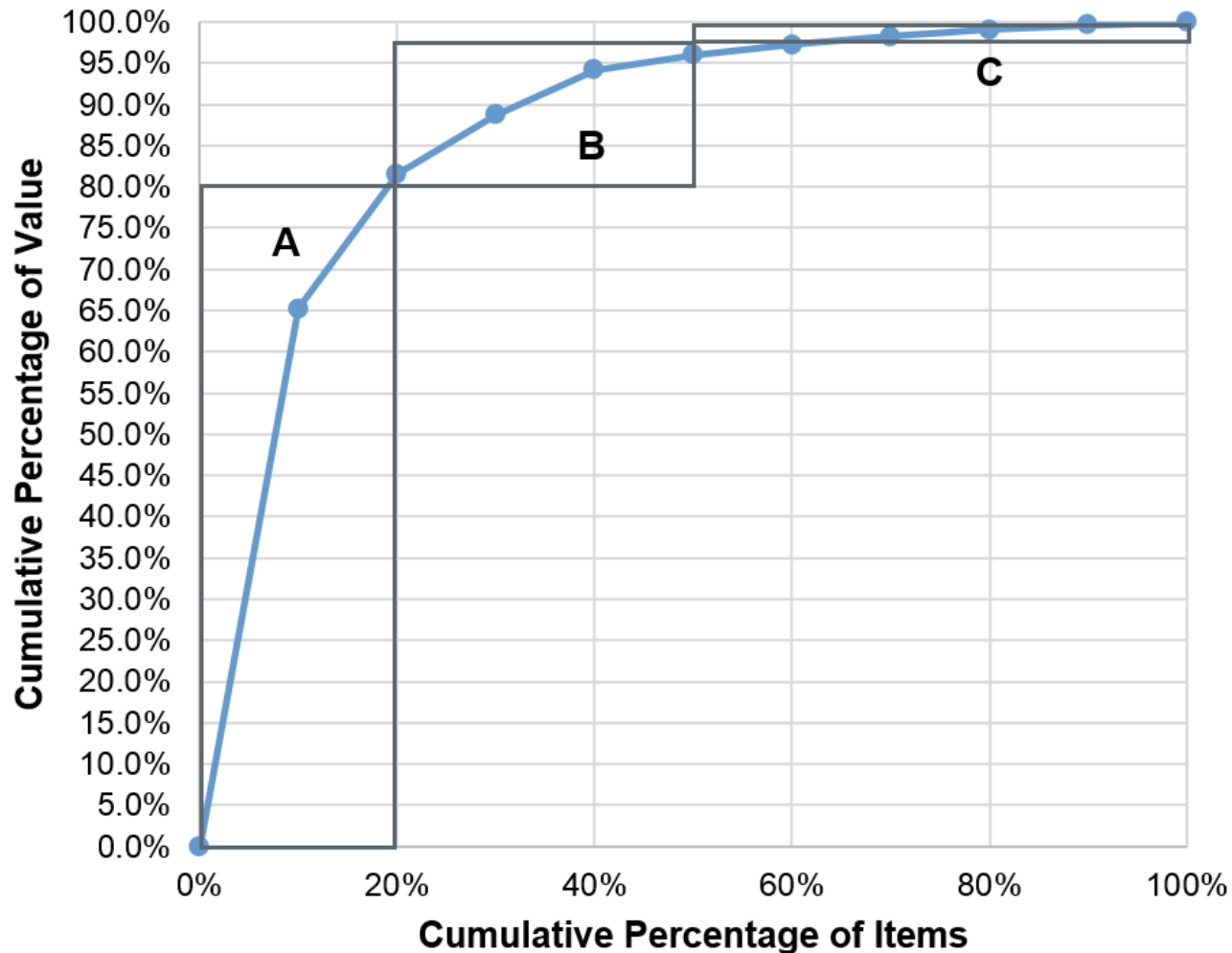
- Increases the role of supplier
- Can lead to stronger, more strategic relationships
- Decreases vulnerabilities and enhances opportunities

### Consignment Inventory

- Consignment is an issue of ownership of stored inventory.
- The customer does not assume ownership of the goods upon receipt.
- Customer pays for the goods only when they are withdrawn from inventory.
- Advantage to buyer = avoids investing capital in stock.
- Advantage to seller = guarantees seller's products (vs. competitors) are used in process.

# Topic 3: ABC Analysis of Inventory

## ABC Analysis of Inventory



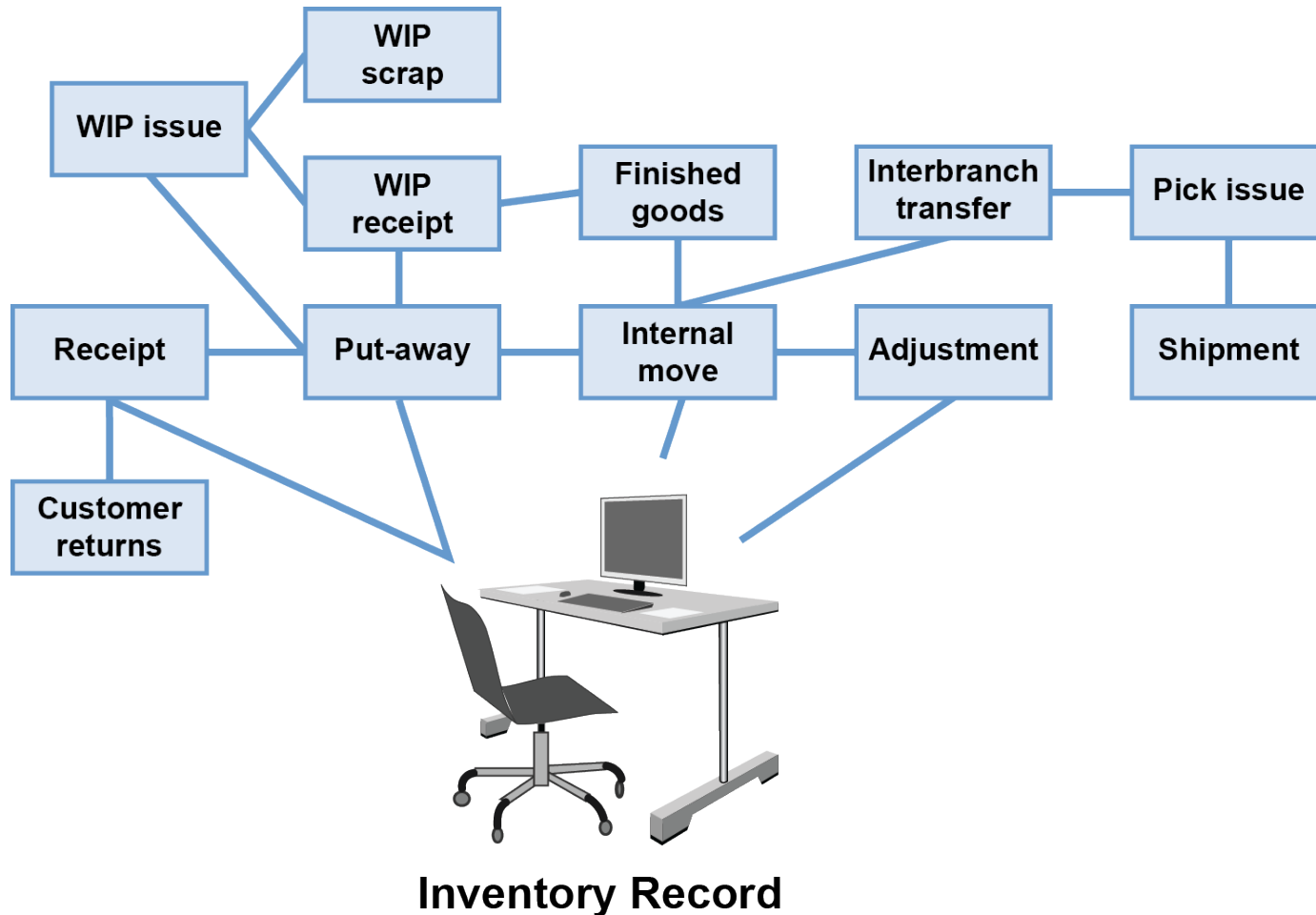
# Topic 3: ABC Analysis of Inventory

## ABC Analysis by Revenue

Item Code	Annual Revenue	% Annual Revenue	% Cumulative Revenue	% Items	ABC Class
01A	40,000	40.0	40.0	9	A
14V	20,000	20.0	60.0	18	A
78Y	10,000	10.0	70.0	27	A
98H	8,000	8.0	78.0	36	B
09P	5,000	5.0	83.0	45	B
65T	4,000	4.0	87.0	55	B
23W	3,000	3.0	90.0	64	B
12Q	4,000	4.0	94.0	73	C
99M	3,000	3.0	97.0	82	C
88B	2,500	2.5	99.5	91	C
04Z	500	0.5	100.0	100	D
<b>TOTAL</b>	<b>US\$100,000</b>	<b>100%</b>			

**Dead stock (D):**  
(or slow-moving,  
inactive, or new  
with no sales  
history)  
No sales during  
12-month period

## Inventory Transaction Points



## Inventory Review Approaches



Periodic  
inventory review

Checked at designated intervals to see if order points have been triggered.



Continuous  
inventory review

Checked whenever:

- A change in inventory level occurs.
- Order point is reached.
- Restocking order released.

## Inventory Auditing

### Approaches to cycle counting:

ABC  
classification

Zone method

Just-before-  
order  
replenishment

Demand order  
pick

**GOAL:** To measure, confirm, and improve, if necessary, inventory accuracy.



# Topic 5: Inventory Performance Metrics

## Inventory Control Metrics

$$\text{Days' Inventory Outstanding (DIO)} = \frac{\text{Inventory on Hand}}{\text{Average Daily Use}}$$

$$\text{Weeks of Supply} = \frac{\text{Inventory on Hand}}{\text{Average Weekly Use}}$$

### Reduction of inventory results in:

- Reduction in carrying cost
- Reduction in risk of excess inventory
- Reduction in risk of obsolete inventory
- Increase in available cash

# Topic 5: Inventory Performance Metrics

## Inventory Reduction Methods

**More accurate  
forecasting**

**Reducing usage  
and lead times**

**Recalculating  
order quantities**

**Reducing safety  
stocks**

**ABC  
classification**

**Cycle counting**

**Monitoring  
deliveries**

**VMI or  
consignment**

# Topic 5: Inventory Performance Metrics

## Calculating Inventory Turnover Rate

$$\frac{\text{COGS}}{\text{Average Inventory Valued at Cost During Period}}$$

$$\frac{\text{Sales Revenue}}{\text{Average Inventory Valued at Selling Price During Period}}$$

$$\frac{\text{Units Sold}}{\text{Average Unit Inventory During Period}}$$